



Harness the Power of WellCare's Web Capabilities

Overview

On our website, you and your staff will have secure access to various easy-to-use tools. We created these tools to streamline your day-to-day administrative tasks.

Key Features and Benefits

Our website gives you immediate access to what you need most. All participating providers can leverage the following features:

- **Claims Submission Status and Inquiry** – Submit a claim, check the status of a claim, and customize and download reports.
- **Member Eligibility and Co-pay Information** – Search the member database for member effective and term dates, plan type, PCP contact and co-pay information.
- **Authorization Requests** – Submit authorization requests online, attach clinical documentation and check authorization status. You may also print and/or save copies of authorization forms once you get them in your online mailbox.
- **Authorization Look-up Tool** – Search quickly and easily by CPT code.
- **Additional Provider Reporting** – Review list of active members and receive up-to-date information for any member who has been registered or admitted as an inpatient to a medical facility.
- **Pharmacy Services and Utilization** – View and download a copy of our preferred drug list/formulary, see drug recalls, access pharmacy utilization reports and obtain information about our pharmacy services.
- **Provider News** – View and download our latest announcements.
- **Your Inbox** – Receive notices and key reports regarding claims, eligibility inquiries and authorization requests in your personal provider inbox.
- **Provider and Pharmacy Look-up Tool** – Search the online Provider Directory by location, distance and/or specialty type to refer members to in-network services.
- **Provider Manual** – View and download a complete copy of your Provider Manual.
- **Forms and Documents** – View and download template forms and documents for appeals, authorizations, claims, pharmacy services and more.

Your Registration Advantage

Our website allows you to have as many administrative users as needed while tailoring views, download options and email details.

You may also create individual sub-accounts for your staff, allowing you to keep separate billing and medical accounts. Ask your Provider Relations representative for additional information about our secure Provider Portal or WellCare's Web capabilities.

State	Website
All states (Medicare)	www.wellcare.com
Florida (Medicaid)	florida.wellcare.com
Georgia (Medicaid)	georgia.wellcare.com
Illinois (Medicaid)	www.harmonyhpi.com
Kentucky (Medicaid)	kentucky.wellcare.com
New Jersey (Medicaid)	newjersey.wellcare.com
New York (Medicaid)	newyork.wellcare.com